

## Family Food

# Milk and dessert products

Foundational study on the purchase and use of food products in German families

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iconkids & youth international research GmbH

Rückertstraße 4 80336 München info@iconkids.com www.iconkids.com





### Family Food - The well-founded analysis of market, target group and brand.

### 1. The foundational study

Market analysis: The fundamental values and attitudes of parents in Germany.

- We record parents' core values, which guide their children's upbringing, as well as purchasing motives and product preferences.
- Summarized in **personas**, we map the **key parent segments** for you in the German family market.
- For each of the **product categories covered**, we carry out a **driver analysis** to determine what is really responsible for the purchase of your products.
- In a positioning analysis, we show how different brands perform in the category.

### 2. The extension for your brand

Focus on your brand: Based on the basic study, we show where your brand stands in the German family market and what potential it has.

- How does your brand fit into the value cosmos of parents?
- Which of the **product requirements of parents** and **category drivers** does your brand serve? What makes you unique and where could you improve?
- Which parent segments are you currently addressing with your brand and how are you achieving this? Which other segments could you conquer?
- Where are there **niches in the market** that you could fill with the introduction of **new products**?



### *Family Food* - The well-founded analysis of market, target group and brand.

### The categories: Family Food Dairy and dessert products

These 6 categories were surveyed in detail:

- **Cheese products** from the chiller cabinet
- **Desserts for spooning from the chiller cabinet** (pudding, jelly)
- Flavored dairy products for spooning from the chiller cabinet (yogurt, cream cheese products, quark)
- Flavored milk products for drinking (drinking yogurt, milk, cocoa, ...)
- Milk-based snacks and bars from the chiller cabinet
- **Dual-chamber dairy products**





## 1 The basis of the study

To understand the family food market one must first understand the families.

That's why we asked them. Exactly.





*Family Food* records values and attitudes that influence the use of your products in the family.



### General values and lifestyle

Conservative vs. progressive, technology-open vs. technology-critical upwardly mobile vs. security-oriented, hedonistic vs. ascetic



### Personal parenting style

Directive vs. permissive, cooperative vs. authoritarian, protective vs. demanding, strategic vs. situationalimpulsive



Attitude towards nutrition

Relevance of quality, prestige, price, health, sustainability, convenience, child-friendly implementation ...





SEGMENTATION

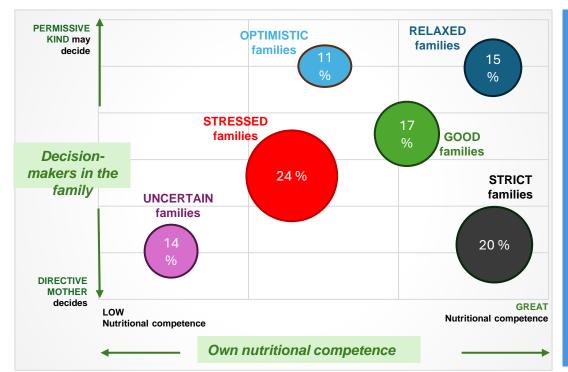
PARENT

6

Values, parenting styles and attitudes towards nutrition summarized in a segmentation.



*Family Food* makes the heterogeneous market tangible with a **parent segmentation** and describes the various target groups with **clear and well-founded personas**.



### The r (15 %) stress • Pr or ch • Th kn ec

#### The relaxed parents (15 %) - "Why should I stress myself any more?"

- Progressive, futureoriented and open to change.
- They are very knowledgeable about education and nutrition, but are generous and compromise-oriented.
- Their behavior is a mixture of directive action on the one hand and gut feeling on the other in areas where they respond to the child. So there are few arguments ...
- They are sure that the child is eating well. But there is also enough time - including for cooking - and eating is generally important.



SEGMENTATION

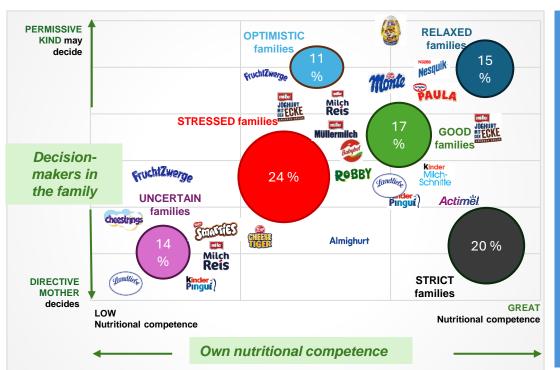
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### Your products are something very special.

Diversity demands differentiation and that is why we distinguish between the individual categories.

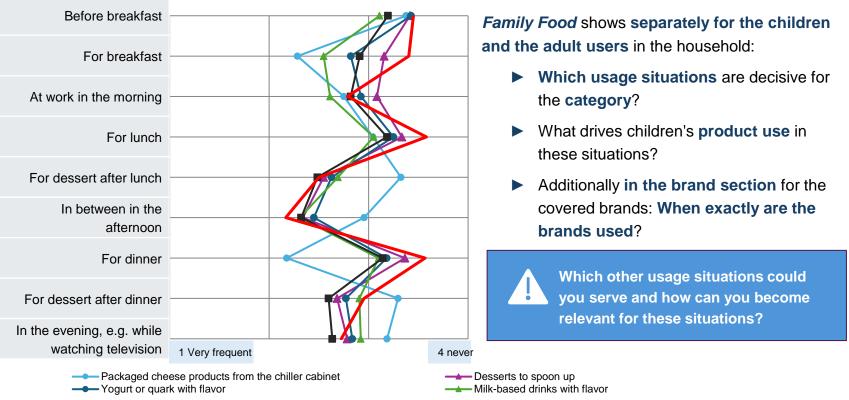
*In the section on milk and dessert products.* 



### The use of categories in the family in detail.



*Family Food* shows you in which **situations** your category is **used** and which drivers are generally decisive in the usage situations.



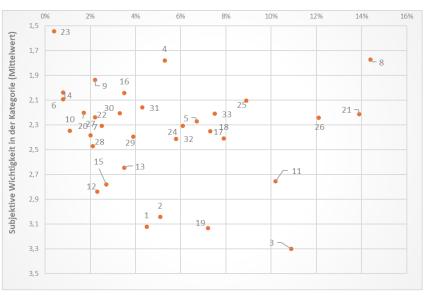
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### What really counts for parents.



### *Family Food* compares what parents **subjectively perceive as important** and what is **really decisive for purchasing in** reality.





*Family Food* shows the reality of purchasing decisions:

- What parents subjectively experience as important often plays no role in the purchase.
- Instead, characteristics
  that parents consciously or
  unconsciously play down
  are important.

Vertikale: B8 – Wichtigkeit beim Kauf für Kinder (Mittelwerte auf einer 5-stufigen Verbalskala). Vertikale: Lineare Regression der B8 mit S12 Kaufhäufigkeit im Haushalt als unabhängige Variablen B8 Wichtigkeit (Regressionskoeffizient in %) Filter: alle, die zu dieser Kategorie befragt wurden.

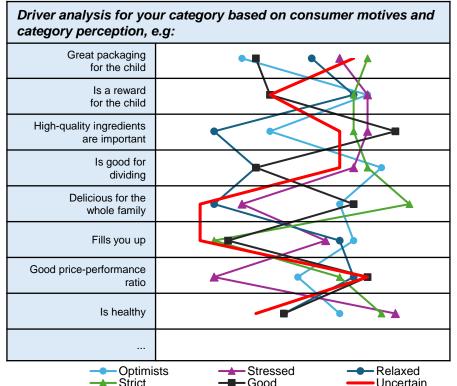
Check your brand messages: Are you addressing the really important things?



The values and motives of parents that determine purchasing decisions in a driver analysis.



*Family Food* shows for each parent segment which values and motives are really decisive for purchasing in your category.



*Family Food* identifies the purchase drivers for each category and each parent segment, because:

- Every family's diet is different.
- Each parent segment defines its own cosmos of values in an individual way and has different requirements for products.
- Each product category fulfills different functions within the family and therefore follows different drivers.
- The purchasing process is different for each product category.

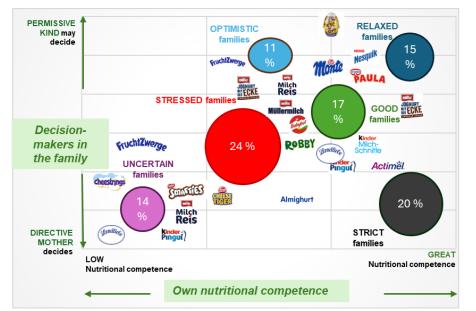
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### The positioning of selected brands\* in the various categories.



*Family Food* shows which parent segments are close to which brands and which segments are currently not (yet) well served.



Family Food shows you:

- The correspondence of the relevant brands with the various buyer segments / personas in the German family market.
- Where are market-relevant niches that you could occupy with line extensions or new products?



*Important for your strategic brand positioning:* Which parents are you currently targeting and how does the brand need to change in order to reach other segments?

\* A detailed brand analysis is available for these brands.



### 3. The extension for the brands.

The use of brands is not by chance.

We show you how well your brand meets the needs meets the needs of families.



# You want to know what makes your brand really strong?

And which of your brand attributes consumers may not even care about? don't care about at all?

Our driver analysis will show you.



### A close look at the drivers of your brand.



We analyze the **drivers of your brand and your two main competitors** and show you where you currently stand in the market.

*Family Food* identifies the purchase drivers of your brand and compares them with the category drivers and relevant competitors:

- Do you meet the emotional needs of families?
- Do you fulfill the relevant functions that are crucial in your category?
- Do you fit into the purchasing process in your product category?

Driver analysis for your category based on consumer motives and category perception, e.g. Great packaging for the child Is a reward for the child High-quality ingredients are important Is good for dividina Delicious for the whole family Fills you up Good price-performance ratio Is healthy — Your brand ----- Competitor A Competitor B -----Your category

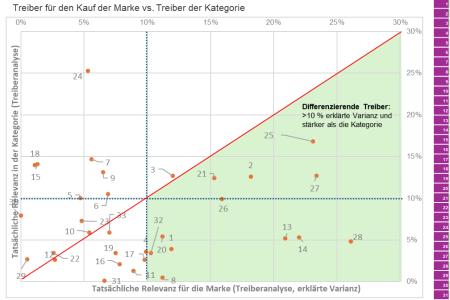
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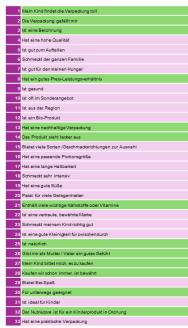
### Which drivers of your brand are actually relevant to the market?



*Family Food* shows which category drivers **your brand** serves and where the brand could be strengthened.



Horizontale: Treiberanalyse B8 für Joghurt und Quark mit Geschmack (siehe Kategorie-Teil). Vertikale: Treiberanalyse der Marke (Lineare Regression der M16 mit M7 Kaufwahrscheinlichkeit der Marke als abhängige Variable, Regressionskoeffizient in %). Filter: alle Kenner und Verwender mind. Einmal im Monat) der Marke.



**Vertical**: Category **driver** What is really important for the use of the category?

### Horizontal: Strength of the brand

How does your brand / product perform with these drivers?



Important for your initiatives:

How can you improve the performance of your brand to become even more relevant?



### How can you continue to grow in a competitive market?



*Family Food* shows you how you could appeal to **parent segments** that your brand is currently (still) missing.





Family Food shows for your brand:

- Overall: Agreement with the core values of all parents surveyed.
- In detail: The correspondence with the various buyer segments / personas in the German family market.
- Strategies with which you can occupy truly market-relevant niches or attack competitors.

Basis: Studie Family Food Dairy, n = 752 Eltern von 4- bis 12-Jährige, Verortung der Marken auf Basis der Kaufwahrscheinlichkeit bei Kennern und Verwendern der Marken



*Important for your strategic brand positioning:* Which parents are you currently targeting and how does the brand need to change in order to reach other segments?



## FAMILY FOOD The details of the study

THE STUDY



### This is family food: the key points of the study.

**Method and sample: online survey** of n = 750 parents of 4 to 12-year-olds in Germany (85% mothers, 15% fathers according to the distribution in the population); otherwise online-representative sample

### Food categories:

(two categories per interview with n = 250 parents each)

- Cheese products from the chiller cabinet
- Desserts to spoon from the chiller cabinet
- Dairy products with flavor for spooning
- Flavored milk products for drinking
- Milk-based snacks and bars from the chiller cabinet
- Dual-chamber dairy products

- 1. Contents of the foundational study:
- Consumption motives and attitudes (all respondents): Measured with statements; in the analysis condensed into consumer segments with personas derived from them
- Per category:
  - **Category use**: Brand (open question), users in the household, purchase frequency, purchase decision-makers, occasions of use
  - Drivers of the category in the family: Consumption motives and category perception with statements (see above)

### 2. Optional: Brand analysis

Only available for selected brands; support of the brand with logo and product image.

- KPIs: Awareness, popularity, purchase frequency, purchase interest
- Driver analysis based on relevant product dimensions
- o In the analysis: **Positioning** of the brand in the market segmentation

### **Costs and timing**

### Costs:

#### Basic study Family Food: € 5.900,--

Includes PowerPoint report with **parent segmentation** (n = 752), **category and brand usage** and **driver analysis** for each of the six categories (approx. n = 250 each)

#### Report for your brand € 3.800,--Costs per brand incl. 2 competitors in the category. Only in combination with the basic study. Includes query of the KPIs, integration into the family segmentation as well as individual driver analysis for the main parent segments

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### Your contact persons



**Axel Dammler** 



- +49 89 544629 33
- a.dammler@iconkids.com
- Rückertstraße 4, 80336 Munich



Nilufar Amberger



+49 89 544629 - 25



n.amberger@iconkids.com



Rückertstraße 4, 80336 Munich

### iconkids & youth international research GmbH

Rückertstraße 4 80336 Munich info@iconkids.com www.iconkids.com